



Rinnai Fire Control

Using the App

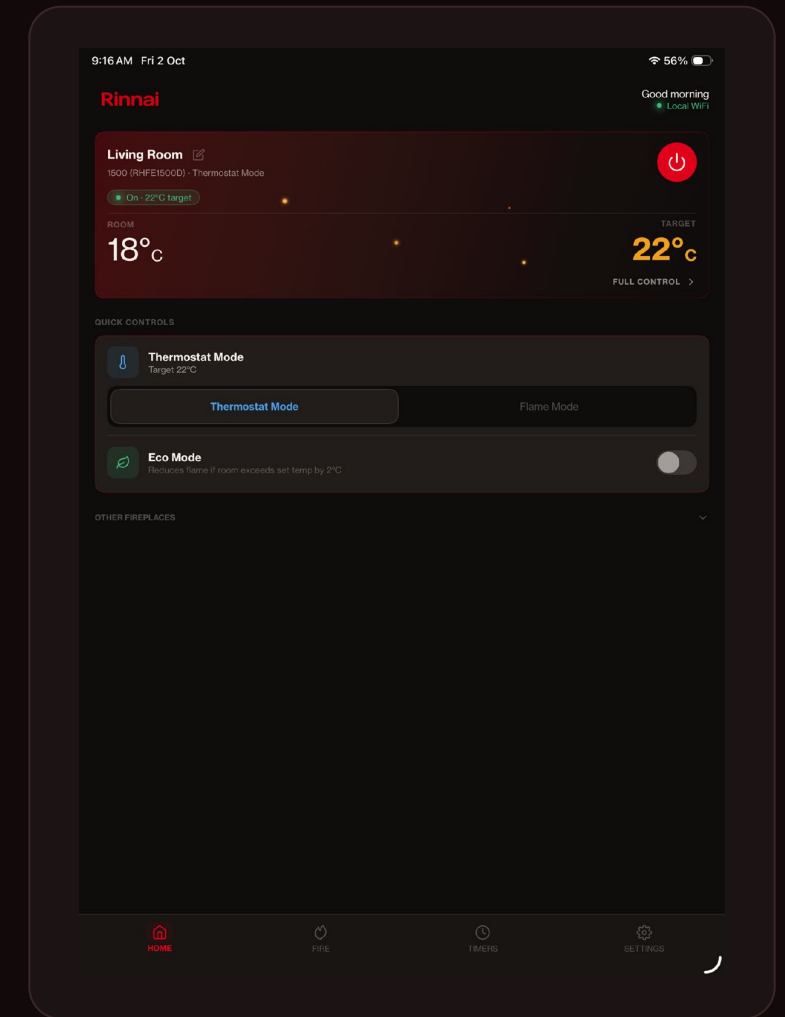
iOS & Android

1 Home

Your fireplaces at a glance

Your Home screen displays all the options available with your fireplace, including its status, room and target temperature.

Switch between Thermostat and Flame, or turn on Eco Mode, for quick changes. If the power switch appears off, turn it on to bring your fireplace to life.

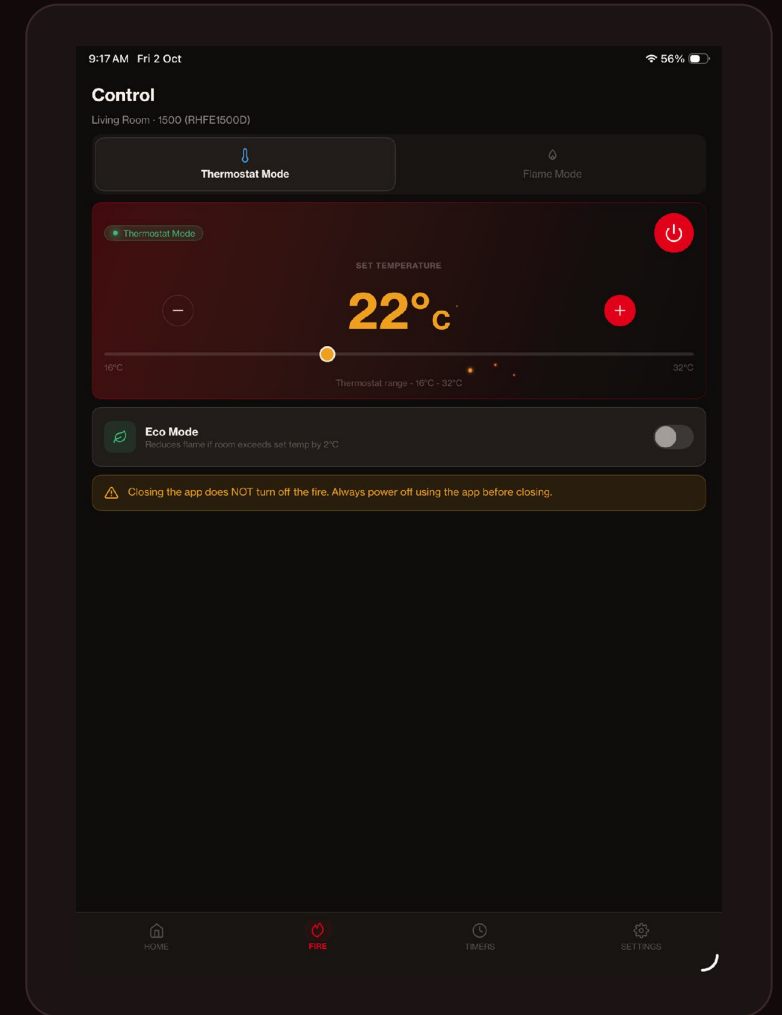


2

Thermostat Mode

Thermostat Mode in detail

Open Full Control and choose Thermostat Mode to set a target between 16 °C and 32 °C, using the slider or the +/- buttons. Turn on Eco Mode here too - it trims the flame if the room runs 2 °C over your target. Remember, closing the app does NOT turn off the fire - always power off from the app first.

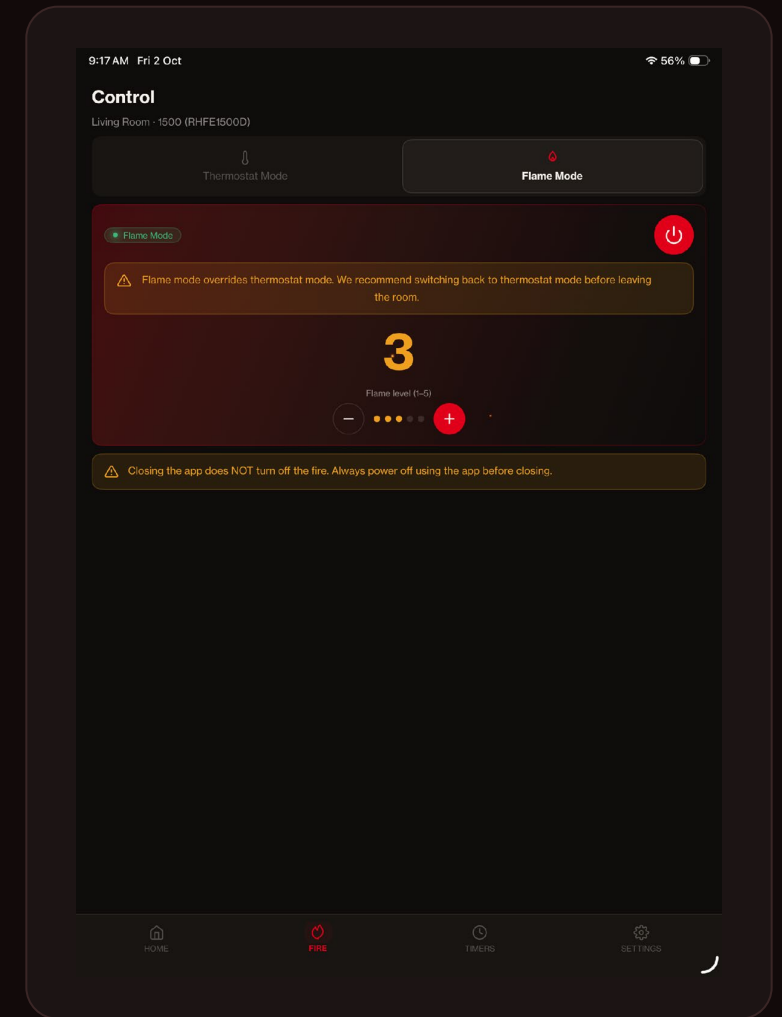


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Flame Mode

Flame Mode in detail

Switch to Flame Mode for direct control of the flame height, from 1 to 5, using the +/- buttons. Flame Mode overrides the thermostat, so it won't hold a temperature - switch back to Thermostat Mode before you leave the room.

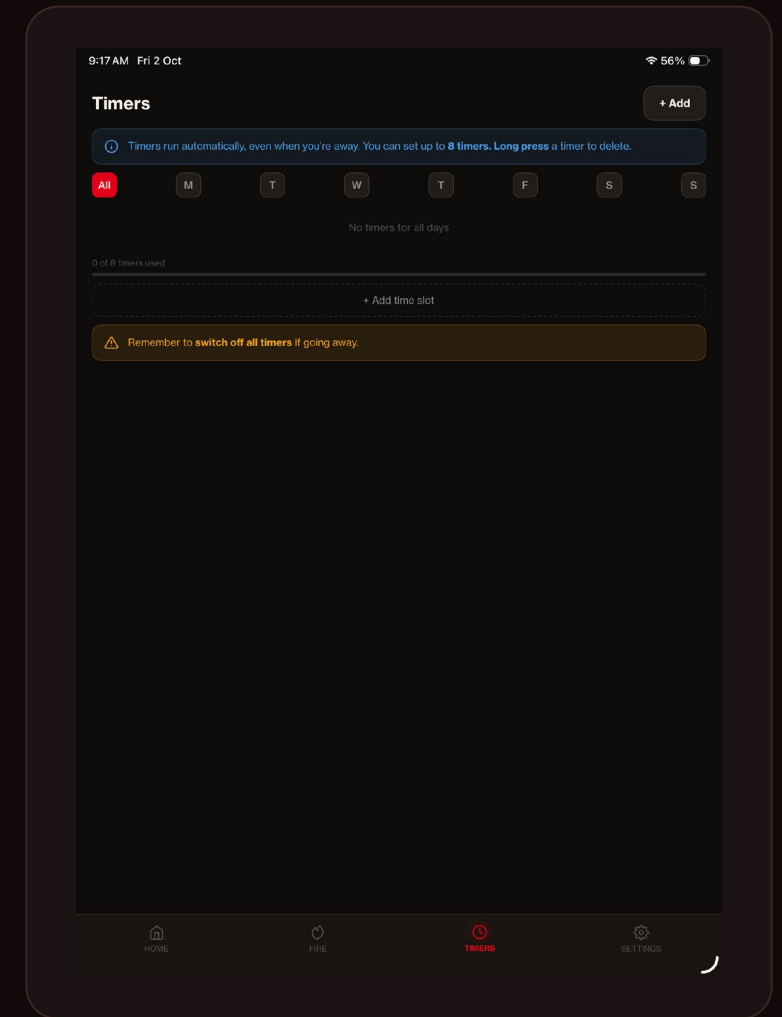


4

Timers

Setting up timers

Open the Timers tab to see your schedule for each day. Timers run automatically, even while you're away, and you can set up to eight. Tap + Add time slot to create one, and long-press any timer to delete it - just remember to switch them all off before you go away.

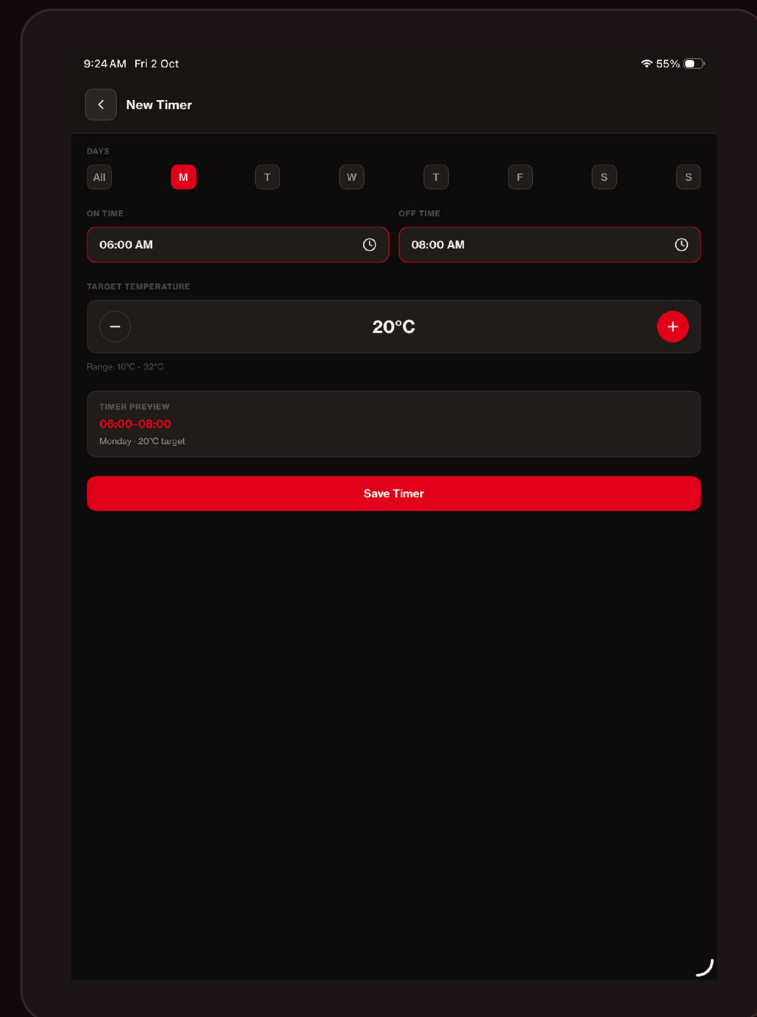


5

Timers

Adding a timer

Pick the day, set the on and off times and a target temperature, then check the Timer Preview before saving. This example runs Monday 6:00-8:00 AM at 20 °C.

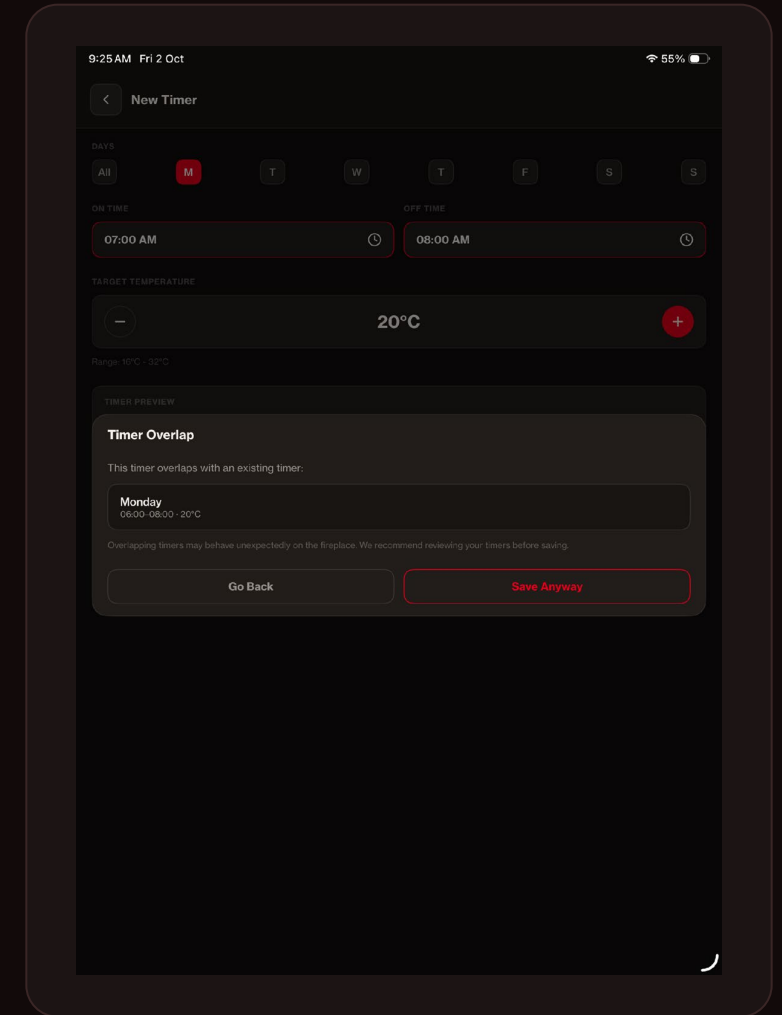


6

Timers

Overlapping timers

If a new timer's hours overlap with one you've already saved, the app warns you before anything is confirmed. Go back and adjust the times, or save it anyway - just know overlapping timers may behave unpredictably on the fireplace.

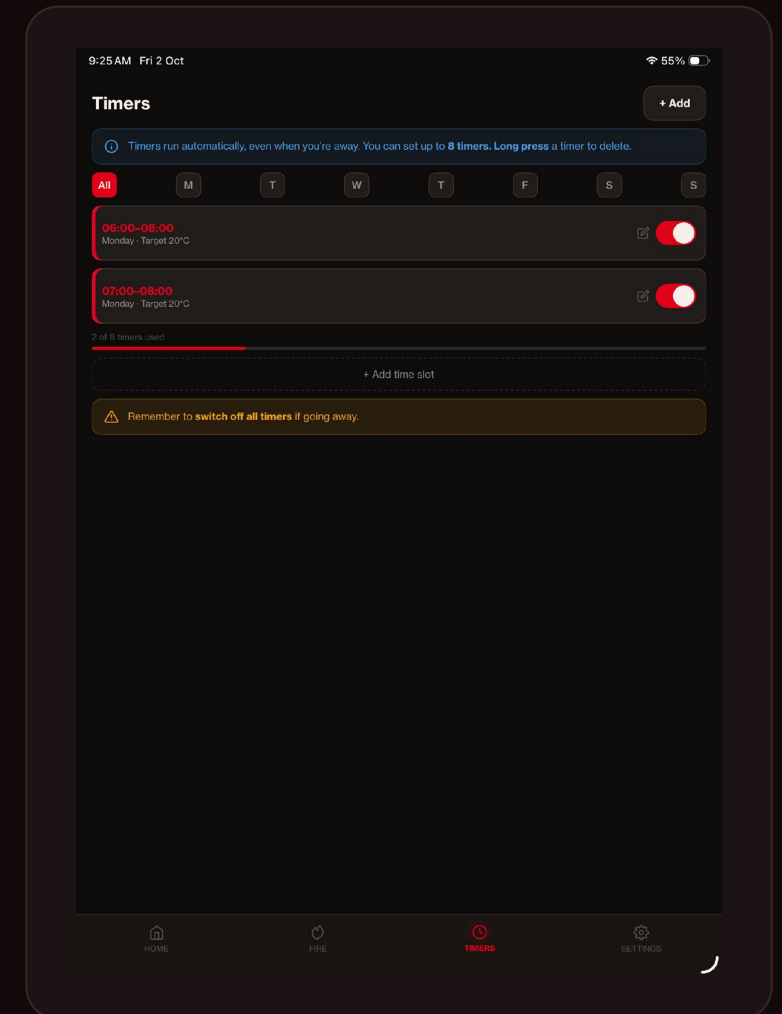


7

Timers

Managing your timers

Saved timers are listed with their times, day and target temperature. Use the toggle to turn one on or off without deleting it, or tap the pencil icon to edit it. The counter at the bottom tracks how many of your eight timers are in use.

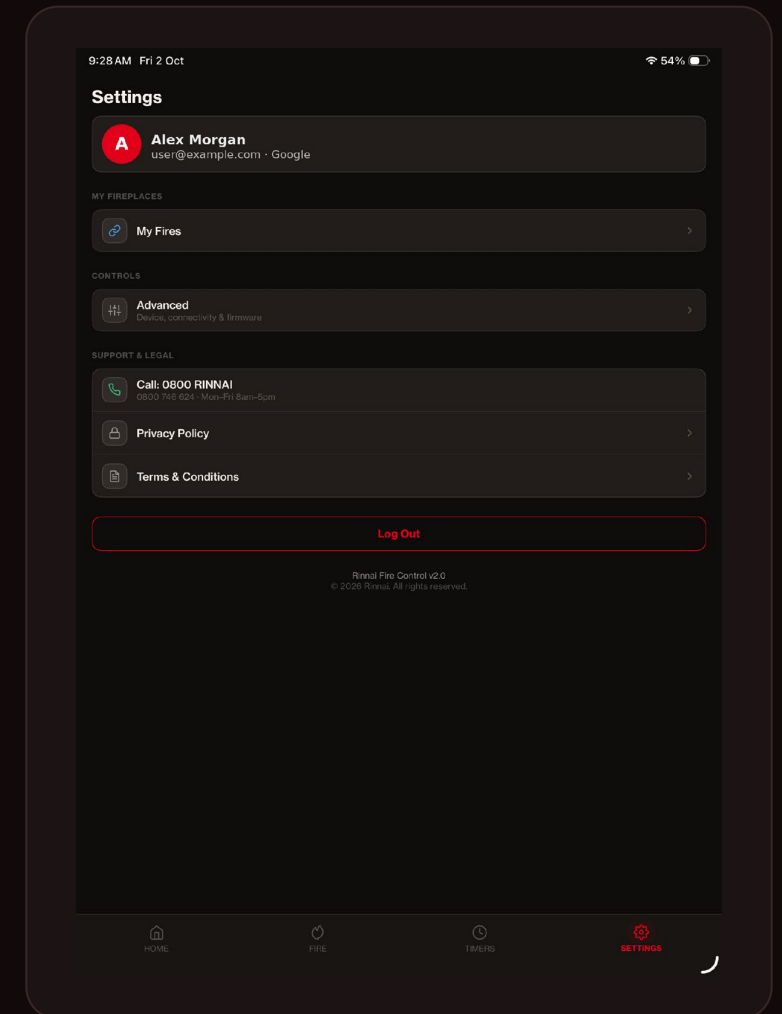


8

Settings

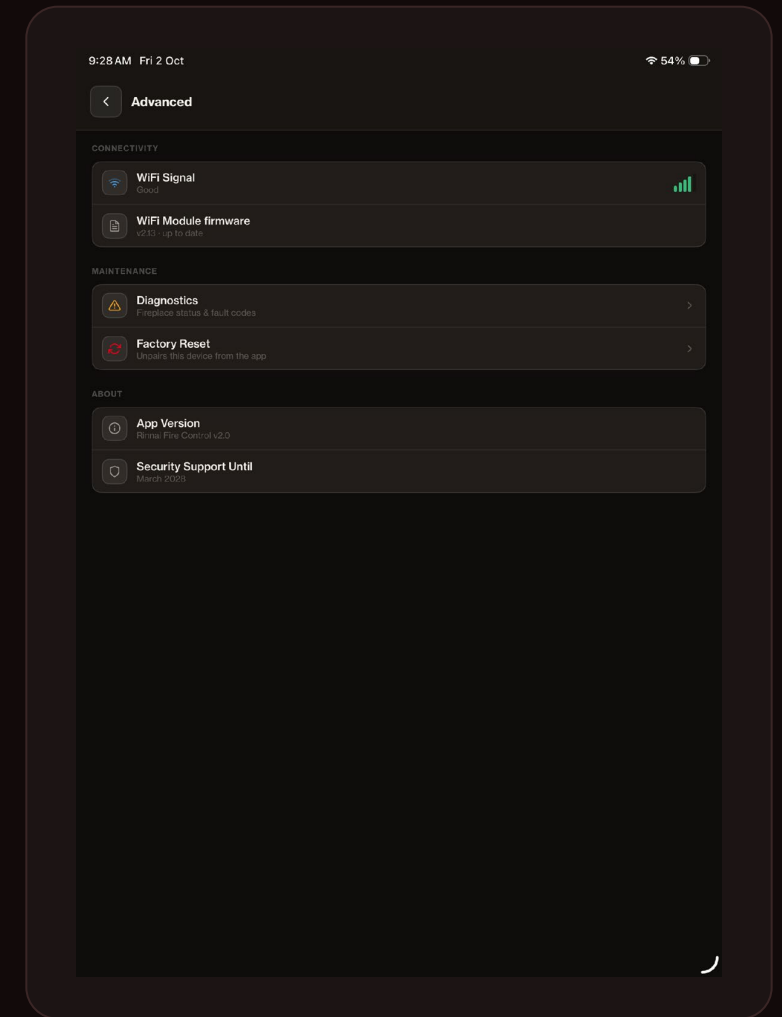
Your account and settings

The Settings tab holds your account details, a link to My Fires, Advanced device settings, and support options including a direct line to Rinnai. Log Out is also here, though you'd rarely need it day to day.



Advanced settings

Under Settings > Advanced you'll find your Wi-Fi signal strength and module firmware version, plus Diagnostics and Factory Reset for troubleshooting. The app version and security support dates are listed here too.



Diagnostics and fault codes

Diagnostics shows whether your fireplace is reporting any faults. If a code appears on the fireplace's own display, tap "See a code on your controller?" and select it from the list for guidance, or call Rinnai Service directly from this screen.

