

Rinnai

Operation guide

Neo

Inbuilt and freestanding models



Important:

For installations into a combustible opening, a Rinnai zero clearance box and flue kit are mandatory. Appliance must be installed with a Rinnai approved flue system.

This appliance shall be installed in accordance with:

- Manufacturer's installation instructions
- AS/NZS 5601.1 Gas Installations
- Local regulations and municipal building codes

Installation, servicing and repair shall be carried out only by authorised personnel.

Please retain this manual for future reference.

WARNING

Improper installation, adjustment, alteration, service or maintenance can cause property damage, personal injury or loss of life.

For more information about buying, using, and servicing of Rinnai appliances call: 0800 RINNAI (0800 746 624).

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About your Rinnai Neo

Congratulations on the purchase of your Rinnai Neo gas fireplace. The Neo range combines modern good looks with the latest advances in technology.



Mix and match from a range of framing options

A choice of contemporary and classic framing options are available—has the added benefit of being able to interchange the frames at a later stage.



Contemporary frame



Premium Classic frame (inbuilt models only)

Child lock function

Neo ETR models have a built-in child lock function that requires pressing two buttons at the same time to operate the appliance. This function cannot be overridden. To turn the controller on, press PWR and OK at the same time. To turn the controller off, press PWR.

General description

Your Neo is a burning log effect, gas fire with a natural draft combustion system, intended for use with NG and ULPG.

Temperature control is achieved by pressing the up or down arrows on the manual control panel or via the wireless controller.

This heater has an electronic ignition with intermittent pilot. The pilot is only on when the heater is in operation.

Air for combustion is drawn from the room. By-products of combustion are exhausted via the flue discharge vent when installed in a masonry chimney, or when installed in a zero clearance box or as a freestanding unit, through a 100 mm x 150 mm flue to the outside of the house.

This appliance is modular and consists of an 'engine' that is utilised in any of the three configuration types as listed.

Fireplace: Masonry installation

The appliance is directly mounted into an existing

masonry fire place or a non-combustible masonry enclosure that has a chimney.

Zero clearance (mock chimney) installation

The appliance is fitted within a zero clearance box then inserted into a wall or other suitable structure.

Freestanding installation: Plinth or console

The appliance is housed in a decorative fabricated sheet metal box that is intended to be freestanding and not inbuilt.

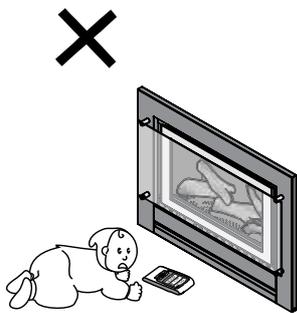
Safety

Important



This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.

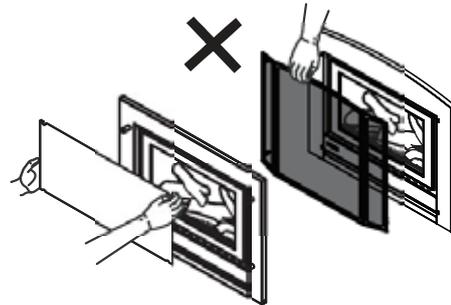
- The heater must not be used if the glass or panels are damaged
- Do not place articles on or against this appliance
- Do not use or store flammable materials near this appliance
- Do not modify this appliance
- Do not spray aerosols in the vicinity of this appliance while it is in operation



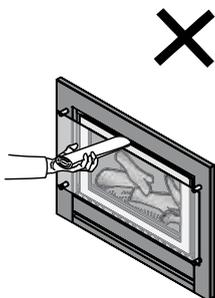
Children should be supervised at all times to ensure they do not play with the appliance. Hand or body contact with the appliance must be avoided.



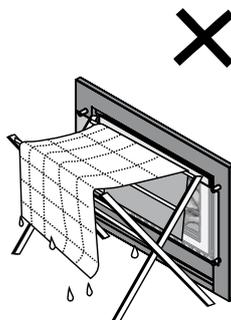
Do not allow anyone to sit, lean or sleep directly in front of the appliance.



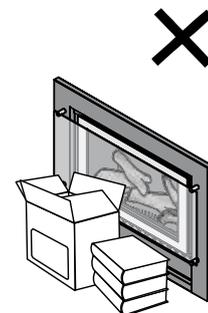
The glass dress guard must be fitted to this appliance to reduce risk of serious burns and no part of it should be permanently removed.



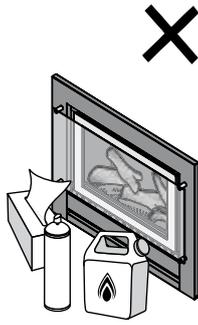
Do not allow anyone to post articles through into the heater.



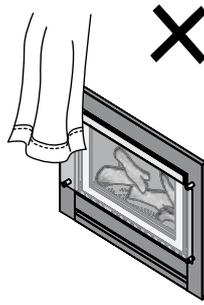
This appliance must not be used for any other purpose other than heating



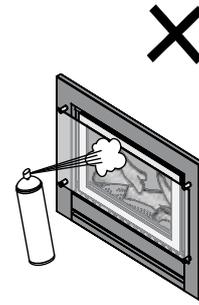
Do not restrict warm air discharge by placing articles in front of the appliance.



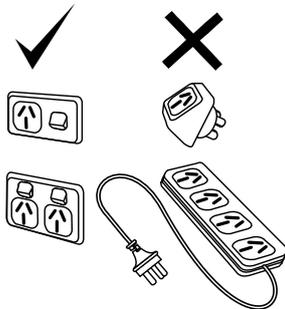
Do not use or store flammable materials near this appliance.



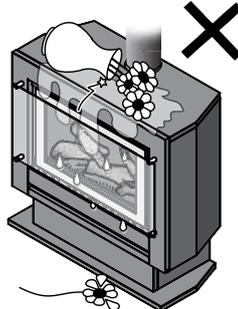
Combustible materials must not be placed where the heater could ignite them.



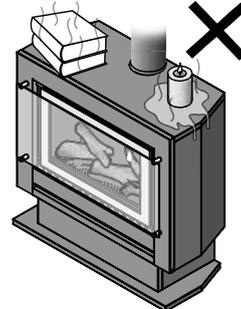
Do not spray aerosols while the appliance is operating. Most contain butane gas which can be a fire hazard if used near the appliance.



A dedicated 240 V earthed 10 A power point must be used with this appliance. Do not use power boards or double adaptors to operate this appliance.



Do not place containers of liquid on top of the appliance. Water can cause extensive damage and create an electrocution hazard.



Do not place articles on or against this appliance.

SAFETY DEVICES

- **Overheat switches:** When the heater gets too hot during operation (for example; when the air outlet louvres are blocked), the overheat safety switches will turn off the gas and will only allow the heater to restart when it has cooled down.
- **Electrical fuse:** The electrical circuits are protected by a fuse.
- **Flame failure sensing system:** This device automatically cuts off the gas supply to the heater in the event the heater does not ignite after several attempts—this is to prevent gas building up inside the unit.
- **Power failure:** In the event of a power failure or power cut, the gas valves will automatically close and shut down the unit.

Clearances

The clearances listed below, measured from the **edge of the inner glass**, are minimum clearances unless otherwise stated.

While the heater is operating

The appliance must not be installed where curtains or other combustible materials could come into contact with the heater.

The 1000 mm clearance above, for the inbuilt model, is the clearance to the ceiling. The 400 mm side clearance includes side walls.

Floor protection

Heat from this fire may over time affect the appearance of some materials used for flooring, such as, carpet, vinyl, cork or timber. This may be amplified if the air contains cooking vapours or cigarette smoke. To avoid this occurring, it is recommended that a mat be placed in front of this appliance.

Hearths

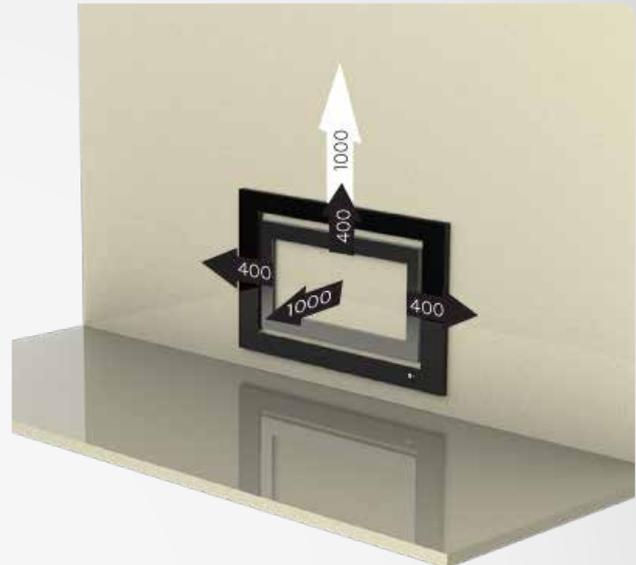
A hearth is not necessary, but can be used for decorative purposes or protection of sensitive flooring. A hearth, if installed, must not obscure the front of the fire.

TV installation above the fireplace

The Neo has a fan that distributes warm air from the top of the appliance out into the room. As warm air is dispersed outwards, as opposed to directly upwards, installation of a TV may be an option.

Generally the bottom of the television recess should be at least 400 mm above the fire. Contact the television supplier to check clearances. Some television manufacturers have warranty conditions that state a television is not to be installed above a fireplace.

For further information, please contact Rinnai or refer to the installation manual. This illustrates recommended minimum clearances when installing a TV directly above the unit or into a recess.



Neo inbuilt clearances

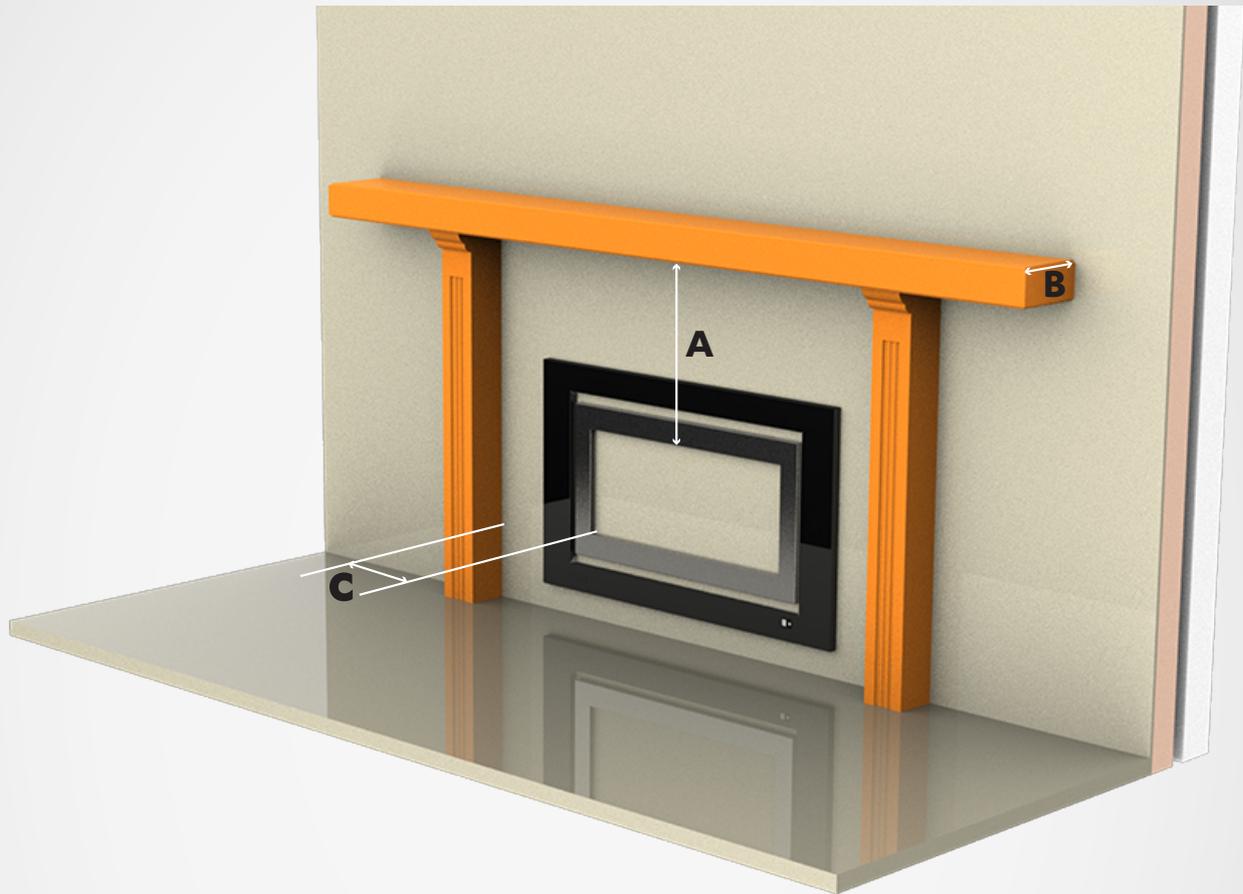


Neo freestanding clearances

Mantels and surrounds - inbuilt models only

Combustible mantels and surrounds require clearance from the unit to minimise fire danger. Mantels and surrounds, made of combustible materials such as wood, are allowed providing they are outside the minimum clearances shown.

The Neo gas fireplace is not designed to be built into bookcases.



A Mantel needs to be a minimum of 400 mm away from the edge of the inner glass.

B Maximum mantel depth at 400 mm (A) is 250 mm.

C Surround needs to be a minimum of 400 mm away from the edge of the inner glass.

For every 50 mm of added mantel depth there must be an additional 100 mm of clearance from the edge of the glass.

For example:

MANTEL DEPTH	A: CLEARANCE REQUIRED
300 mm	500 mm
350 mm	600 mm
400 mm	700 mm

General information

Before operation please read these instructions to get an overview of how to operate, maintain and service your Rinnai gas fire.

Electrical connection



The Neo is fitted with a 1.5 m power cord and 3-pin plug. The standard electrical connection passes through the rear panel, but can also pass through the left or right hand side of the unit by removing the knockout tab from the bottom edge of the front panel. If changing the electrical position use the grommet from the rear of the appliance to protect the cable.

The connection is either direct wired* or connected to a power point within the cavity. This must be connected to a dedicated earthed power point. The electric isolation switch must be accessible after the appliance has been installed.

The heater must not be located immediately below a socket outlet (potential fire hazard).

The power cord is not fire rated and should not come into contact with the unit. If the power cord is damaged, it must be replaced by a licensed tradesperson. This must be a genuine replacement part available from Rinnai—part number 6765B.

Installation by a licensed tradesperson

Only a licensed tradesperson can install, adjust, maintain, and service this gas fire. Any work carried out by a non-licensed tradesperson is illegal and will void any warranty.

Ensure your installer talks to you about the use and care of this appliance, and that you understand these instructions. The installer also needs to complete the appliance commissioning sheet and installer details, and leave this guide with you.

Maintenance and servicing



All external surfaces of the heater can be cleaned using a soft damp cloth and mild detergent. Do not use solvents and do not attempt to clean the heater while it is hot or operating.

Rinnai has a maintenance/ service and spare parts network with personnel who are fully trained and equipped to give the best advice on your Rinnai appliance. If your appliance needs maintenance and/or servicing, please call Rinnai (0800 746 624) from a land line and select option one for a service centre in your area.

For reliable operation Rinnai gas fireplaces, including inspection of the flue system, should be serviced every two years. If they are in a particularly dusty environment or subject to excess lint, for example dog hair or where there are newly laid carpets, then annual servicing would be beneficial.

Regular maintenance and servicing is not covered by the Rinnai warranty.

Do not attempt to carry out any work on your appliance other than that mentioned in the troubleshooting sections.

Soot deposits

Small soot deposits on the log set or glass is normal. Significant build up however is not normal and will require a service call. Refer to the troubleshooting section for further information.

* Consult a qualified electrician if direct wiring is required as it must comply with AS/NZS 5601 and AS/NZS 3000 and other relevant local regulations

Wireless controller



Your wireless controller is designed to be wall mounted on a bracket, supplied with the controller, within 10 m of the fire.

How it operates

The controller houses the thermostat that senses the room temperature and communicates information back to the Neo via radio frequency.

It needs to be positioned in the same room as the Neo and the area that requires heating—a place not subject to temperature fluctuation. For example; if placed near a door subject to cold drafts, the controller will sense the room is much colder than it is and the Neo will keep heating the room, when in reality the set temperature has been reached.

Controller position

The ideal position for the controller is:

- away from possible drafts in the room
- away from direct sunlight
- a suitable distance away from the heater, approximately 2-10 m
- ideally 1.5 m from the floor (approximately at chest height when standing)

Controller dimensions

Height: 140 mm
Width: 80 mm
Depth: 20 mm

Batteries

Type: 2 x AA batteries
Life: Approx. 12 months

When the batteries are changed all settings will be lost and the controller will revert to the initial setup screen.

Handy tips

The most efficient way of operating your Neo is with the wireless controller. Once the unit has been turned on at the wall for the first time, and the ON button pressed on the unit's control panel, use the wireless controller to turn the unit on and off (not the button on the appliance).

If you turn the appliance on with the button on the control panel, make sure the wireless controller is also turned on (otherwise the appliance will turn itself off).

If you do turn the appliance off with the button on the appliance you will need to turn it on again with the button on the appliance—you won't be able to turn it on with the remote.

If the appliance is not going and the LED on the control panel is permanently on, push the ON/OFF button next to the LED twice to get the appliance to re-ignite.

If the LED on the appliance is off check the flame symbol on the wireless controller; if it is pulsing, the appliance is still on and will relight when the room temperature drops.

Wireless controller display

Transmit indicator

Indicates the wireless controller is transmitting to the receiver. The symbol will appear in the LCD for one second.

Temperature display

Displays the current room temperature.

Set temperature indicator

When the wireless controller is on, the programmed temperature will only be displayed. In flame mode, only the flame setting (F1-F7) will display.

Time of day and day of week

Operation mode indicator

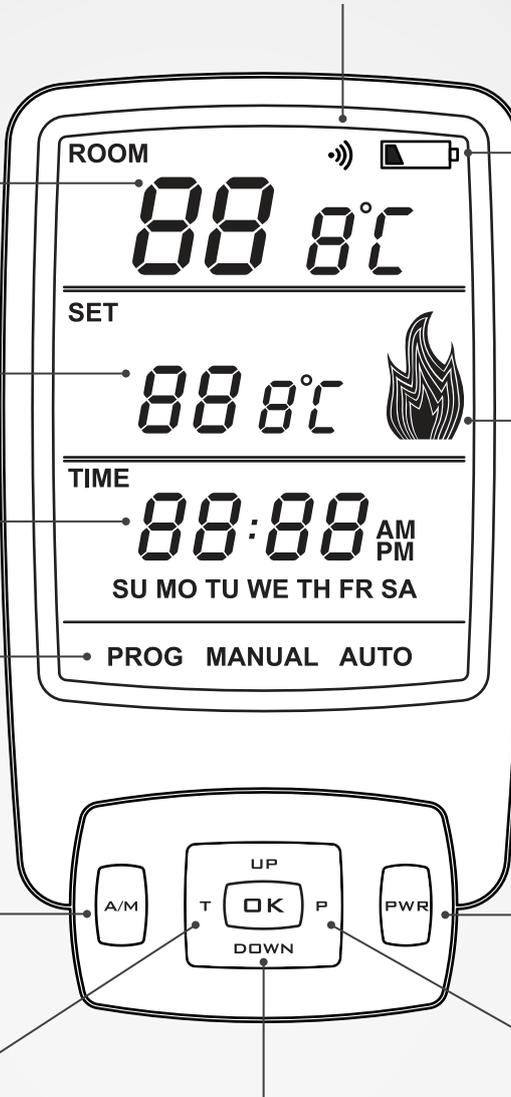
When in flame mode, the display will be blank.

Mode button

Toggles between auto, manual, and flame modes.

T - Time

Initiates the time and day of the week programming. Press and hold for two seconds.



Battery indicator

Symbol will flash when batteries need replacing. The wireless controller will remain functional for approximately five days before shutting off.

Flame indicator

Indicates flame height. When in manual or auto modes, the heater will switch off if the room temperature reaches the set temperature. When this occurs, the flame indicator will rise and fall every few seconds to indicate the heater is still operational.

Power button

PWR and OK pressed together switches the wireless controller on—child lock safety feature. PWR switches the controller off.

P - Program

Indicates programming mode. Press and hold for two seconds.

UP, OK, DOWN

UP/DOWN: Changes hours, minutes, day or temperature.

OK: Accepts the current function and advances the next function.

Operation of your Neo

Your controller has a built-in child lock function that requires pressing two buttons simultaneously. This function cannot be overridden. To turn the controller on, press PWR and OK at the same time. Pressing PWR will switch the controller off.

Fan

On start-up, the fan will start approximately four minutes after the heater is switched on. This delay is to reduce the amount of cold air being pushed out into the room.

On shut-down, the fan will stop approximately eight minutes after the heater is switched off. This is to cool the appliance down.

Modes of operation

Your Neo has three modes of operation:

- Manual mode (set temperature)
- Auto mode (programmed timer and temperature)
- Flame mode

IMPORTANT

The Neo is designed to run as efficiently as possible. When in manual or auto modes, the heater will switch itself off if the room reaches the set temperature, i.e. in smaller rooms that heat up quickly. When this occurs, the flame indicator on your controller will rise and fall every few seconds to indicate the heater is still operational. The heater will restart again once the room temperature falls below the set temperature.

ALWAYS check your wireless controller before going to bed or leaving the building to ensure the heater has been switched off.

If you want the Neo to operate regardless of room temperature, you can adjust the controller to flame mode only.

Start-up

When turning the Neo on, the heater will automatically go to the highest setting for approximately 45 seconds—this is to establish the flame pattern. You can adjust the heater during this period, but there will be a 45 second delay.

Over temperature automatic shut off

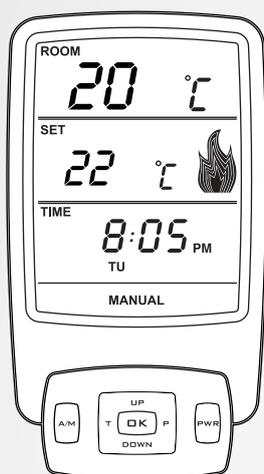
The controller when operating in any of the three modes will automatically shut down and switch the heater off if the room temperature exceeds 40 °C for more than three minutes—this is a safety feature.

Modes of operation

Manual

Temperature can be set at any level. Time and day of the week does not need to be set.

With the controller turned on, press and release the A/M button until the word 'MANUAL' appears on the LCD. Press and hold the 'UP' and 'DOWN' buttons to increase/decrease the temperature by 1 °C.



Auto

This monitors the temperature in the room and adjusts the heat output of the fire to maintain an even and comfortable heat. Use the UP/DOWN keys to adjust the desired set temperature of the room. When the set temperature is reached the fire will turn off and only come back on when the room temperature has dropped. In this mode the temperature will be displayed on the screen as well as the room temperature.

Flame control

Allows you to set your preferred flame setting and override the set temperature—your heater will not automatically turn itself off (unless the room exceeds 40 °C).

To activate the flame mode:

1. Turn the controller on (PWR + OK)
2. Press the A/M button until the MANUAL or AUTO symbol disappears from the bottom of the LCD.

3. The LCD will display what is shown in the image below.

Use the UP and DOWN button to adjust the flame setting (seven flame stages in total). When using for the first time, the controller will default to F1 (lowest setting), and then default to the last selected flame setting when used again.



1. Flame setting

Flame symbol will correspond to the flame setting selected—F7-F1 (highest to lowest).

2. Flame mode

Nothing will be displayed in this window when operating in flame mode.

Programming your controller

The clock must be set before the programmed timers will operate. Each day of the week can be programmed for four periods.

Setting the clock

With the controller (heater) off, press T for two seconds. Using the UP and DOWN buttons set the time. Ensure you have the correct time of the day (AM/PM). Press OK to accept.

Repeat process to adjust the minutes and day of the week.

If after setting the clock you did nothing else, the controller, if set to operate in auto mode, would operate using the default settings.

DEFAULT SETTINGS

Time period	Start time	Temp. °C
Period 1	6.00 am	20 °C
Period 2	8:30 am	15 °C
Period 3	5:00 pm	21 °C
Period 4	10:30 pm	15 °C

In this setting the fire will automatically turn itself on and off based on the temperature in the room, similar to an air conditioning unit. For example; if the room temperature at 1am falls below 15 °C, the heater will turn on and maintain the room temperature at or close to 15 °C until the next programmed period of 6am.

Typically we find people want the fire to turn on in the morning and then off a few hours later, then on again in the evening, and off when everyone goes to bed. To do this you would program the settings something like this.

Time period	Start time	Temp. °C
Period 1	6:00 am	20 °C
Period 2	8.00 am	-- °C*
Period 3	5.30 pm	20 °C
Period 4	11:30 pm	-- °C*

In this setting the fire would come on at 6am and heat the room to 20 °C. It would then turn off at 8am, come on again at 5:30pm and turn off at 11:30pm.

* -- °C means no set temperature has been programmed and the fire will stay off until the next programmed setting.

To revert to the default settings, press the following sequence of buttons:
P > T > T > DOWN

To begin programming

With the controller off, press and hold the 'P' button for two seconds to initiate programming. The LCD will display 'PROG', 'Pd' and the time at which the controller is currently set will flash. Period 1 can now be set.

Setting the day of the week

1. Press and release the 'UP' or 'DOWN' button to change the day of the week. Scrolling order is as follows:

MO > TU > WE > TH > FR
> SA > SU > SA SU > MO
TU WE TH FR SA SU

2. To accept the selected day(s) of the week press OK.

Setting the period starting time

1. After setting the day the AM/PM settings will flash. To set the P1 starting time, press and release the 'UP' or 'DOWN' button for the hour setting. Ensure that the AM/PM is set correctly.
2. To accept press OK. The minute setting will now flash as in step 1—press OK to accept.

Setting the temperature

1. After setting the time period the temperature will flash. Press and release the 'UP' or 'DOWN' button for two seconds to adjust. Using the DOWN button you can set the -- °C mentioned previously.
2. To accept press 'OK'. Period one is now set for the day(s) of the week you have chosen. The LCD will display P2 to indicate period 2, which can now be set for the same day(s) of the week.
3. Repeat programming process for remaining periods.

If you want to check what has been programmed, press P for two seconds and select OK continuously to cycle through the settings for each period.

Operation using the controller

The wireless controller will be factory set so synchronising will only be necessary if there is an error, or if the controller has been purchased separately.

Synchronising involves the wireless controller sending a signal to the fire so that it can memorise the certified frequency that it operates on.

If the controller is not synchronised

Only perform if the wireless controller is not synchronised (heater will not operate when any of the functions are selected on the controller).

1. Turn the power off at the power point for a minimum of 30 seconds, synchronisation will not be possible unless the minimum 30 seconds has been observed.
2. Ensure the wireless controller is turned off (to turn off press the PWR button once).
3. Turn the power on at the power point, the operation indicator on the push button control panel will flash. The controller can now be synchronised with the heater.

Synchronisation MUST BE performed within 30 seconds of the power being turned on. If more than 30 seconds has elapsed repeat steps 1-3.

4. With the controller still off, press the following sequence of buttons in quick succession:
P > T > T > UP

The LCD display will show LC (Learn Code) for two seconds then return to the normal OFF state display. During this time a special code will be transmitted by the RF controller to the heater. The operation indicator on the push button control panel will flash to indicate that the synchronisation has been accepted.

Turning on and off

Press the 'OK' and 'PWR' button at the same time to ignite the heater. This is a safety feature to reduce the chance of young children being able to turn on the unit.

The unit first lights to pilot and then after a period switches to the high setting.

To turn off, press and release the 'PWR' button.

Changing the temperature

The Neo has seven stages of temperature/flame modulation which can be changed using the 'UP' and 'DOWN' buttons.

Your temperature control range is 7-32 °C.

There is also a setting before 7 °C that is - °C. This means no set temperature has been programmed.

NB: The 7 °C setting does not indicate cooling functionality. The lower temperature range is for cooler climates where room temperatures could fall below 7 °C.

Changing between modes

To change between manual, auto, or flame mode, press and release the A/M button.

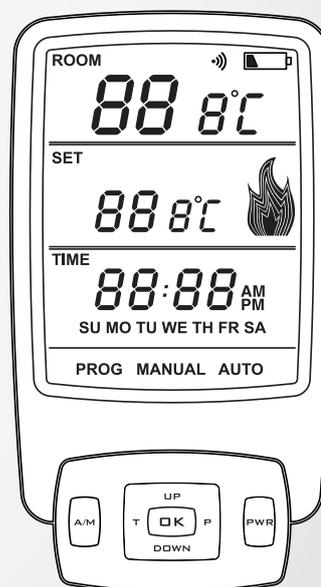
Changing between °C and °F

The thermostat display can be set to °C and °F. The default setting is °C.

With the thermostat off, press the following sequence:
P > T > T > A/M

To restore factory default settings

To restore the factory default settings (with the controller still OFF), press the following sequence of buttons:
P > T > T > DOWN



Operation without the controller

For manual models, if you lose your controller, or the batteries go flat, you can still operate your unit using the control panel on the appliance.

Turning the heater on

Press the ON/OFF button once, you will hear the electronic ignition sparker. The electronic ignition stops when the pilot flame is established, the main burner then ignites off the pilot and will go to the highest setting. The blue LED power indicator will stay on, indicating the heater is in operation. Flame height may be adjusted after one minute of operation.

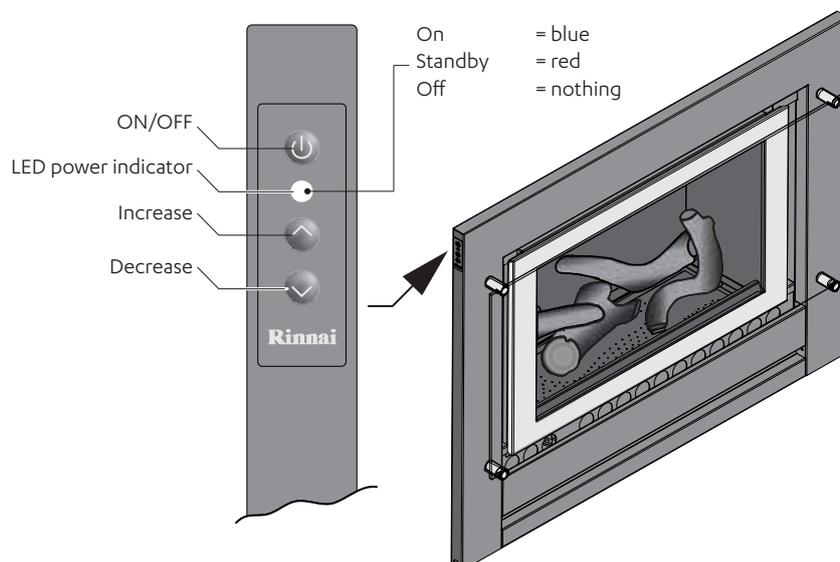
To change the burner and fan settings press the UP and DOWN arrows to increase or decrease the flame height. The relationship between the flame height and fan speed is preset and cannot be independently adjusted, refer table below for preset settings.

Flame height	Fan speed
1	high
2	low
3	low
4	low
5	high
6	high
7	high

Turning the heater off

Press the ON/OFF button once. The blue LED power indicator will turn off indicating that the appliance is in the off position.

Control panel position on a standard frame (position is the same for all Neo models)



Gas/electricity failure during operation

Interruption to the electricity or gas supply will turn your heater off. This is a safety feature.

After interruption to the electricity supply

To restart your heater after electricity has been restored follow the steps for 'Turning the heater on' detailed on the previous page.

After interruption to the gas supply

The instant the gas supply is interrupted the heater will attempt re-ignition for a period of 60 seconds. If the heater has not started after this period the gas control will go back to 'gas-lock-out', but the fan will remain on to cool the appliance.

To restart your heater once the gas has been restored:

1. Ensure there is gas supply to the heater.
2. To reset the gas control turn OFF the heater by pressing the ON/OFF button once.
3. In quick succession (within five seconds) press the ON/OFF button three times (turn ON, then OFF, then ON again).

Troubleshooting

During installation there will be an initial burning in period where some smoke and smell may be experienced. This is a normal part of the operation.

The appliance is fitted with an overheat safety switch. Under overheating conditions this switch will shut off the appliance. If the appliance shuts off repeatedly servicing may be required.

Symptom	Cause	Solution
Burner will not light	No power present No gas present Power cut Air in gas pipe Ignition failure	Ensure power cord is plugged in and turned on. Ensure gas supply is turned on. Re-ignite after power is restored. Purge air (installer to do). Repeat ignition steps.
Smell of gas	Leaking gas	Turn off gas at meter or LPG cylinder and call your installer.
Small soot deposit on logs	Normal operation	No action required.
Severe soot deposits forming on logs or glass	Inadequate flue system, incorrect gas pressure or log misalignment	Contact a Rinnai Service Centre.
Condensation on glass	Normal operation	Allow heater to warm up and the condensation will disappear.
Fire comes on at the wrong time	Program not set correctly	Check program periods and AM/PM is correctly set on controller.
Controller display blank	Flat batteries	Check batteries are in place correctly, or replace with new batteries.
Heater keeps turning itself off	Set room temperature has been reached	Normal operation, heater has turned off as the room has reached the set temperature. If you wish to override this and have the heater continually on, revert to flame mode, or increase set temperature (maximum 32 °C).
Blue LED light is on but the heater isn't going	Indicates fault mode	Press the ON/OFF button once (the blue LED will flash), press again and the blue LED will stay on and the heater will attempt to re-ignite.

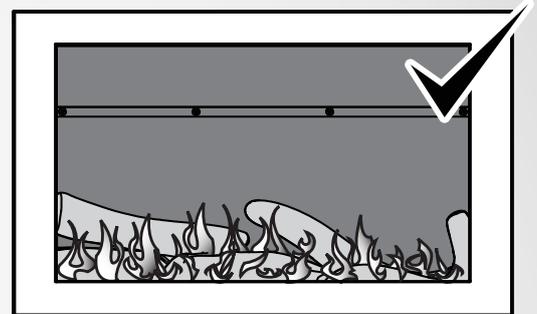
Abnormal flame pattern

Each Rinnai Flame Fire has a distinct flame pattern. This should look the same every time you start your fire, after an initial warm up period of approximately 20 minutes.

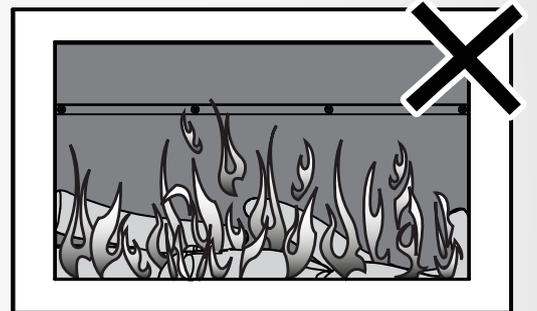
Abnormal flame performance and/or pattern can indicate a problem with your fire, such as blocked gas injectors, or that the log set (burn media) has shifted from when the fire was first installed. There are some warning signs that could indicate a problem.

- Unusual smell from the appliance
- Continued difficulty or delay in establishing a flame
- Flame appears either very short or very long
- Flame only burns part way across the burner
- Severe soot building up on the inside of the glass

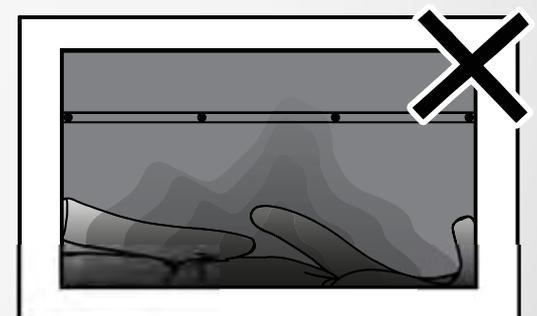
If any of the above signs occur, please call Rinnai to discuss.



Normal flame pattern



Abnormal flame pattern



Soot build up

Commissioning

The installer must complete the installation and commissioning checklist below and leave this guide with you. They must also instruct you in the use and care of the Neo, and make sure you understand the safety instructions and operation of the appliance.



The glass dress guard fitted to this appliance reduces the risk of fire and injury and no part of it should be permanently removed.

Checklist

- Appliance positioned in a suitable location (clearances, mantels and surrounds etc.).
- Rinnai flue system installed and tested to ensure effective draw.
- Gas pressures checked and set.
- Burn media installed as per instructions.
- Glass dress guard fitted and customer advised not to remove.
- Appliance tested for correct operation and to ensure no gas leaks.
- Customer instructed on operating procedure and safety requirements.
- Customer advised to service the heater every two years.

Installer details

Company name:

Installer name:

Address:

Phone:

Mobile:

Certificate of compliance number for installation:

Signed:

Date:

Limited Warranty

Rinnai brings you peace of mind with a:

2 Year minimum warranty

Terms and conditions

1. During the 24 month period from date of purchase and subject to clauses 2 and 3 below, Rinnai New Zealand Limited ("Rinnai") will, at its own discretion, either replace or repair any defective product at no charge to the customer.
2. This warranty covers manufacturing defects only. This warranty will not apply if (for example) the product has been improperly installed or is otherwise installed contrary to manufacturer's recommendations, has been damaged during or after

installation, has not been operated in accordance with operating instructions, or has been subjected to damage or abuse beyond that expected from conditions of normal use.

3. Warranty claims may be invalid if not accompanied by the installation certificate of compliance details.
4. This warranty commences from the date of purchase. Proof of purchase is required at the time of any warranty claim.

5. Servicing of the product is to be carried out by a Rinnai authorised service centre.

All Rinnai appliances meet or exceed the safety standards required by New Zealand gas and electrical regulations. The company is constantly improving its products and as such specifications are subject to change or variation without notice.

RECORD YOUR DETAILS OF PURCHASE BELOW:

Retailer: _____

Retailer address: _____

Date of purchase: _____

Product details: _____

ATTACH YOUR PROOF OF PURCHASE HERE:



Please keep these details in a safe place for future reference.



Experience our innovation

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